



TAYLOR MACHINE WORKS, INC.

TICS Diagnostic Checklist

Dealer Name: _____ Customer Name: _____

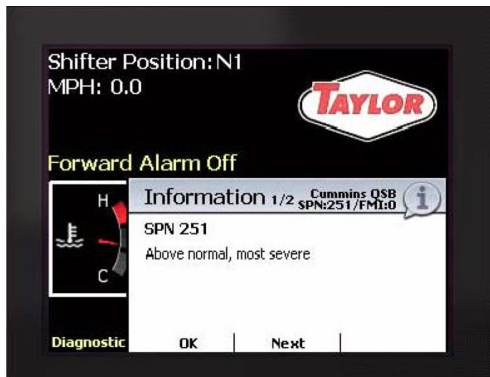
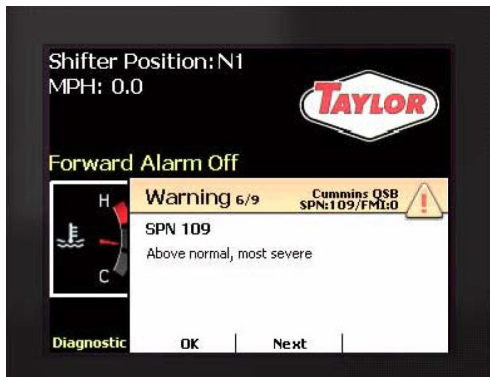
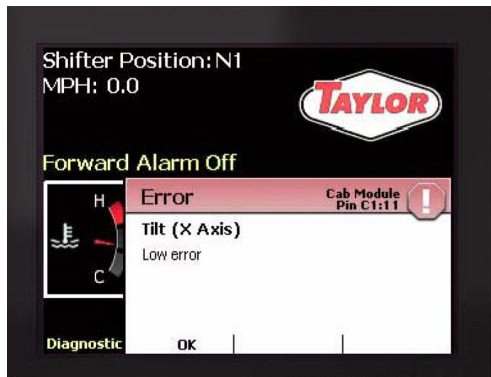
Dealer Location: _____ Customer Location: _____

Machine Model Number: _____ Machine Serial Number: _____

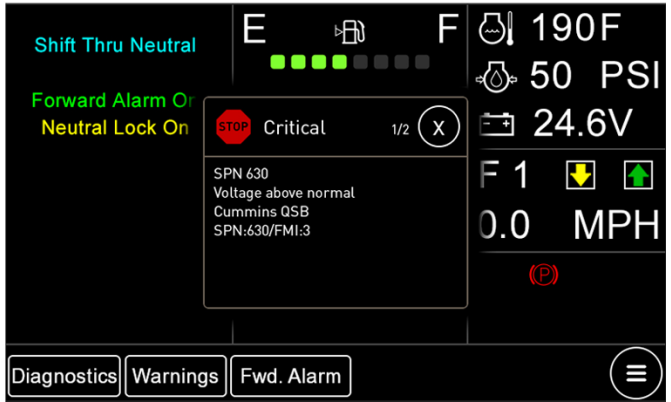
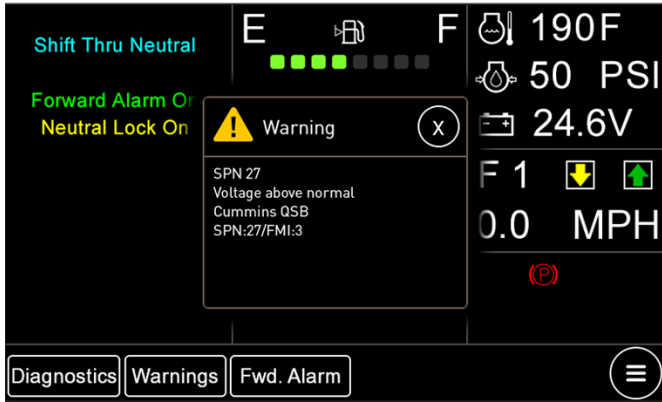
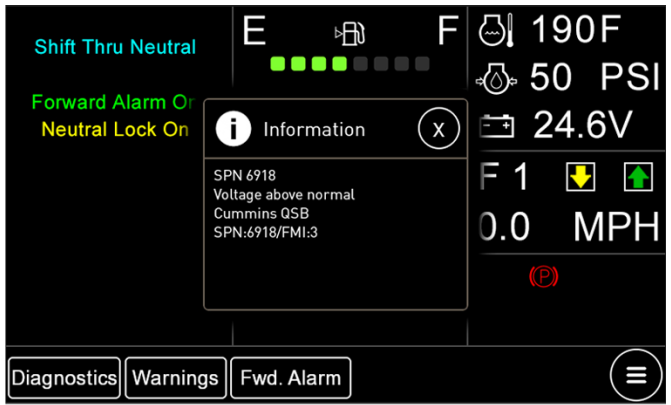
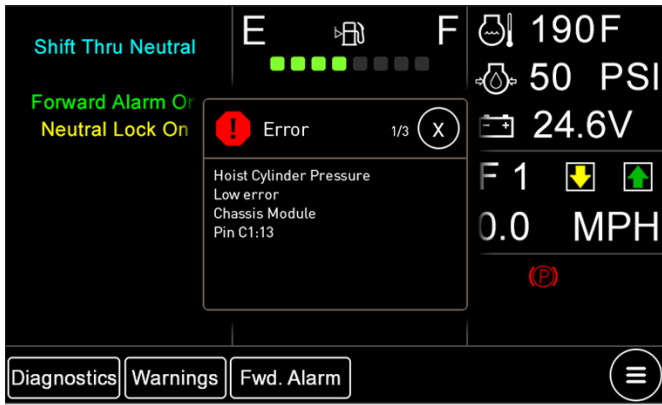
In Service Date: _____ Machine Hours: _____

What is the problem as described to you? _____

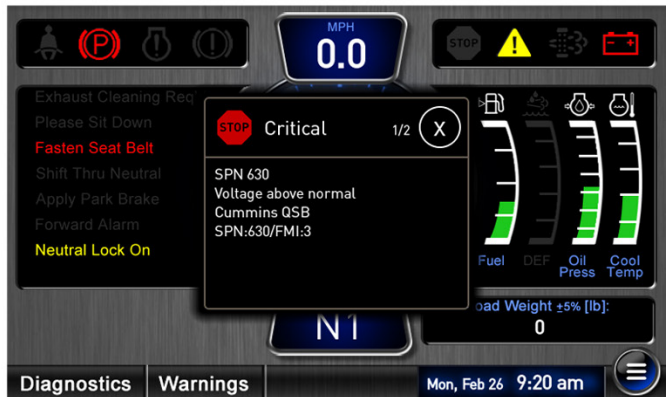
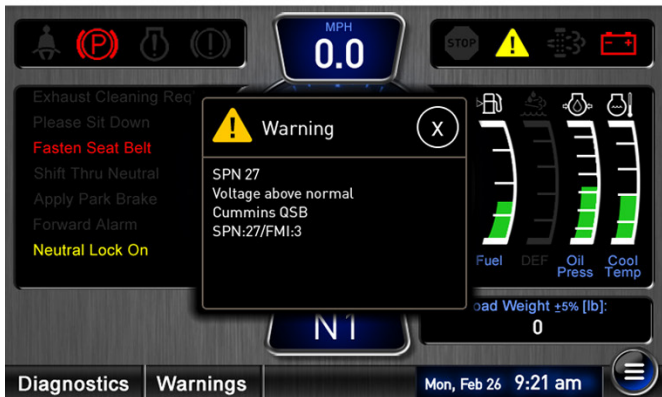
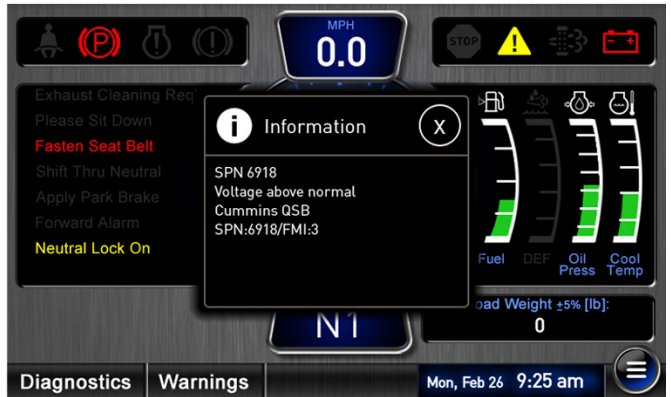
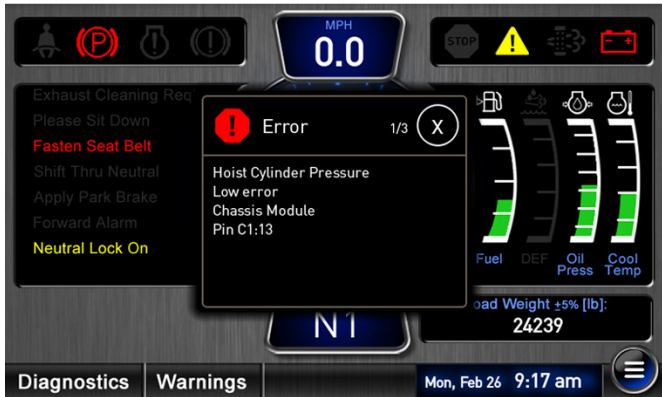
What are the error messages on the screen? *(Please fill in as accurately as possible - MD3 screens are shown below as an example of some of the common error messages.)* _____



Typical Messages (MD3 TICS Display)



Typical Messages (MD4 TICS Display Version 1)

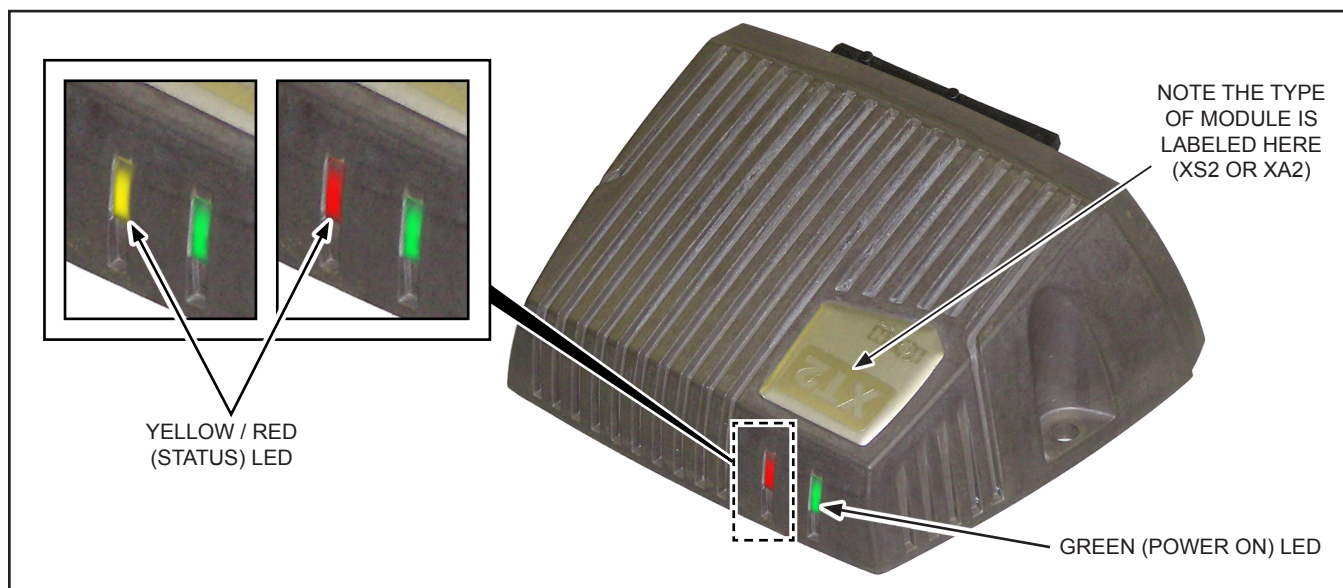


Typical Messages (MD4 TICS Display Version 2)

Does the problem occur while you are there? YES NO

What are the weather conditions around the machine when the error occurs?
(i.e. wet, cold, hot, mild, etc.)

What are the blinking error codes on any of the modules? (NOTE: Code and number of red and yellow blinks on the status LED; the green LED indicates the power to module.)



If you replace the module, does the problem go away? YES NO

If the problem goes away, does the problem reoccur if you put the original module back on the unit?
 YES NO

Comments: _____

All components submitted for warranty from the following list must be accompanied by this form for warranty claim to be valid and a copy must accompany the work order and claim:

- 2000-938
- 2326-026
- 2326-027
- 2326-028
- 2326-048
- 2326-057
- 2326-232